



What Do Our Customers Say?

“*The majority of my clients prefer natural gas. It certainly has an advantage over total electric properties.*”

- John Pound, Owner
Pound Construction Company

Based in Columbus Georgia, Pound Construction Company has been in business since 1929. Specializing in commercial construction and renovations, Pound Construction operates throughout Georgia, Florida, and Alabama. According to owner John Pound, “the majority of my clients prefer natural gas. It certainly has an advantage over total electric properties.”

In both his personal and professional life, John prefers to use natural gas. “I encourage my clients to use natural gas because the recovery time is faster than properties that rely solely on electricity. Heat pumps take about 6 hours to recover, whereas natural gas recovers in 20-30 minutes. It is also more efficient, and gives property owners more options with the types of tenants they attract. If a restaurant wants to move in, they will want natural gas to cook with. If a Laundromat moves in, they will need natural gas for instantaneous hot water and clothes drying.”

On a personal note, John spoke about how he grew up with natural gas. “I can’t understand how people cook without it. You also never hear that there is no hot water when there is a storm and the power goes out. Natural gas is reliable and always there when you need it.”

John went on to describe the process of bringing natural gas to a client’s building. “I’ve enjoyed my relationship with Liberty Utilities. They always do great work and have given me everything I need in a timely manner. I have also never had any issues with getting a service installed. They are a pleasure to work with.”

Pound Construction builds about 25 commercial properties a year



Liberty Utilities

A local approach to management allows Liberty Utilities to provide a superior customer experience to our 56,500 residential and business customers located in Georgia. We strive to provide high levels of performance in service reliability, an enjoyable customer experience, and an unwavering dedication to public and workplace safety.

Our company structure and the process we follow have been designed with customer service at the center. The Business and Community Development team consists of 4 Managers and one Coordinator. Each property owner is paired with one Manager and our Coordinator to ensure a personalized experience. From learning about the benefits of natural gas all the way through having your meter installed, our staff is here to help.

Meet a Member of the Team



Chris Cason

Business and Community Development Manager

Chris has been with Liberty Utilities for four years. He is located at our Columbus office and is responsible for both residential and commercial customers.

When Chris started at Liberty Utilities, he was a Marketing and Communications coordinator. Throughout his time at Liberty, he was promoted into his current role as a Business and Community Development Manager. When he is not at work, he enjoys golfing, fishing, and attending spin classes.

Georgia

LOCAL



RESPONSIVE



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Liberty Utilities

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